



www.surflinksolutions.com

Tech Support Services & Pricing

Single PC:

PC Diagnostic: \$35*

Using thorough diagnostics and system checks, we will find out exactly what you need to fix your PC, give you recommendations, and let you decide if you would like to go forth with repairs.

PC Repair/Cleanup: (Hardware/Software not included)

If a piece of replacement hardware is to be more than \$125, we will need half the cost of the piece of replacement hardware up front.

Onsite - \$60/hr*

Pickup - \$45/hr*

PC Clean-Up: (Hardware/Software not included) *Using the most up to date spam/virus software we will work to clean up your PC and have it back up and running quickly and efficiently for you. We will also recommend virus software for you to keep you safe and secure in the future.*

Onsite - \$60/hr*

Pickup - \$45/hr*

Remote Support: (Must have working high-speed internet connection on PC and ability to download and install software.)

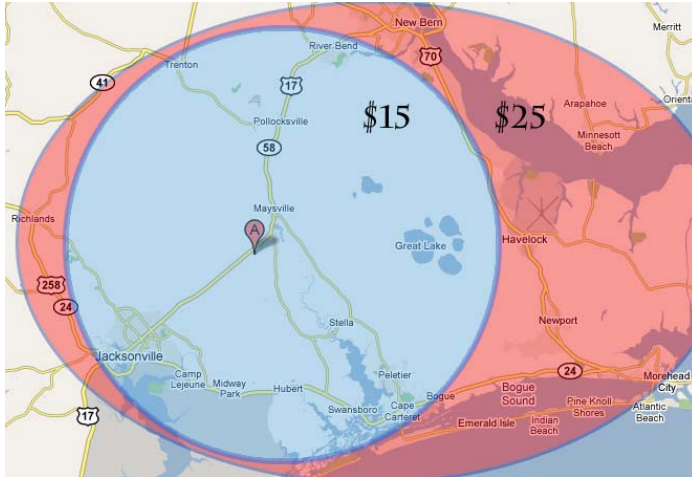
Used for software installation, software issues, and email support. (Software not included. Does not include operating system installation. All virus and spyware issues must be handled on-site.)

\$35/hr per incident for the 1st hour*

\$25/hr for every hour thereafter*

Standard Service Hours (Additional charges may incur for emergency response or service outside of standard hours.)

8am – 5pm Monday-Friday



Service Area

Our service area includes: Jacksonville, Sneads Ferry, New Bern, Emerald Isle, and Morehead City

For all areas colored in blue, there will be a **\$15** trip fee.

For all areas colored in red, there will be a **\$25** trip fee.